

Livewell



InstaFold™ Scooter

Instructions for use



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1. INTRODUCTION

Thank you for purchasing this product. These instructions for use should be read carefully and understood before operating the scooter. Improper use or unfamiliarity with the scooter may result in harm, injury or traffic accidents. A maintenance schedule has also included at the back. Keep this manual with the scooter, or in a safe place.

Contact Livewell Today Ltd. or check our website for the latest version of this document. Users with visual, reading or cognitive disabilities should seek advice from a professional care provider for an appropriate format. If this is not viable, users should contact Livewell Today Ltd. If you have any questions concerning the operation or maintenance of the scooter, contact Livewell Today Ltd.

2. CONTACT INFORMATION

For assistance in setting up, using, maintaining your powerchair, to report unexpected operation or for any service, warranty, sales or customer service information regarding this product, please contact Livewell Today Ltd.



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Any serious incident that has occurred in relation to the device should be reported to the manufacturer and the MHRA or competent authority of your Member State. Please quote the product serial code on all correspondence, which can be found at the bottom of the frame.

For Service & Support outside the United Kingdom, please contact the local distribution company from where this equipment was purchased. Failure to do so may result in the product warranty becoming void.

3. PRODUCT DESCRIPTION

3.1 Environment

The InstaFold™ Scooter can be used in both indoor and outdoor environments where appropriate. The InstaFold™ Scooter can be used on flat, even path surfaces, however the user should avoid grass, gravel, gradients greater than 6° and motorised roads. Additional care should be taken to avoid inclement weather and wet surfaces.

3.2 Intended User Group

The InstaFold™ Scooter is intended for a single user of weight up to 120 kg (18.9 st). The intended user group for this device is any mobility restricted individual that requires assistance with transport. The patient / occupant is the only intended operator. Users must be both mentally and physically capable of operating the device with minimal risk of injury to themselves and others.

3.3 Intended Use

The intended use of the scooter is to transport an end user with restricted mobility, as defined in section 3.2.

The scooter is intended to support a single occupant. A risk assessment must always be performed on the suitability of the user to the scooter.

3.4 Indications

To provide transport mobility to an end user with restricted mobility.

3.5 Product Overview

The InstaFold™ Scooter has been designed to provide a comfortable and secure solution for users who have mobility restrictions. The product is a class A scooter (under EN 12184:2014), class I medical device and class 2 invalid carriage (under The Use of Invalid Carriages on Highways Regulations 1988). For specific guidance with outdoor use, see section 9.6.

This manual is composed from the product design and specifications at the time of publication. As designs change, some illustrations and pictures in the manual may not correspond to the scooter that you purchased. We reserve the right to make design modifications.

4. SAFETY

4.1 Warnings & Cautions



Warning

Warnings in this user manual highlight potential hazards that if disregarded could lead to injury or death.



Caution

Cautions in this user manual highlight potential hazards that if disregarded could lead to equipment damage or failure.

4.2 Risk Assessment

Before using the scooter, a risk assessment must be performed by a competent individual to ensure the safe use of the scooter on a user-by-user basis. It is the responsibility of users and carers to determine that they are both mentally and physically capable of operating the scooter with minimal risk of injury to themselves or others.

The risk assessment should include, but not be limited to:

- Entrapment
- Falling out of the scooter
- Small adults (and children)
- Individuals who lack capacity to operate the scooter
- Users with visual, reading or cognitive disabilities
- Very active occupants
- Unauthorised people with access to the scooter

4.3 Contraindications

- The end user exceeds maximum weight capacity indicated in section 4.4
- The end user has postural support needs that are not addressed by the InstaFold™ Scooter
- Inability to safely guide a power mobility device

Other contraindications may be relevant which are specific to an individual and / or care environment.

4.4 Scooter Loading

The maximum user weight of the scooter is: 120 kg (18.9 st)

Maximum user weight is the sum of the user mass and the mass of any ancillary attachments or accessories. Exceeding the maximum weight capacity will void your warranty. Livewell Today Ltd. will not be held responsible for injury and / or damages resulting from failure to observe weight capacities.



Warning

- The maximum load is for the scooter to be occupied by one person only. Additional weight could damage components or destabilise the scooter, potentially causing injury.
- The scooter may only be used to transport one person at a time. It should not be used for climbing. The backrest is not designed to support an entire person's body weight — risk of collapse, entrapment.
- The scooter is not a toy. Children should not be allowed to play near or operate the scooter, as they are at risk of harm.

4.5 Training

All individuals operating the InstaFold™ Scooter are to be suitably familiar with the functionality and limitations prior to use. It is the responsibility of the user to ensure they are suitably trained to use the scooter and any associated parts safely and correctly. Every effort should be made to resolve deficiencies and should include consideration of retraining, falls prevention and equipment alterations and modifications.

If these instructions for use are not deemed sufficient and the need for training is required, please contact Livewell Today Ltd. (see section 2) who can discuss training options with you.

4.6 General Warnings



Warning

- Do not use a damaged or badly worn scooter — risk of harm.
- Check the functionality of the scooter before every use, using the method listed in section 8.3. Check the current fastest speed setting is appropriate. (It is recommended to use a slower speed setting at the beginning of every use, gradually increasing the speed setting as appropriate.)
- Do not use the scooter in rain, ice or snow conditions. Such exposure can damage the scooter and put the user at risk. If exposed to moisture, do not operate the scooter until it has dried thoroughly.
- Do not drive on tall grass, motorised roads, loose surfaces, such as gravel or sand, or in muddy conditions.
- Reduced speed and care should be taken when navigating obstacles.
- Do not attempt to navigate on slopes greater than 6°.
- If unintended movement of the scooter occurs, release the throttle levers to automatically stop the scooter. Do not use the key switch to stop your scooter unless an emergency requires the powering down of the scooter.
- Under no circumstances should the scooter be used as a seat in a motor vehicle.
- The scooter is designed for occupants who weigh less than 120 kg (18.9 st); overloading may put the user at risk of falling or entrapment.
- Do not touch any exposed contacts or connectors while using the product or while in contact with other individuals.
- Misused electrical equipment can be hazardous.
- Do not operate the scooter while under the influence of alcohol or when excessively tired.
- Do not operate the scooter at night near motorised roads or in situations without a clear line of sight.
- Only approved parts, specified for the InstaFold™ Scooter, should be used. Accessories that have not been approved or designed for use with the scooter are not to be used — a hazard could be introduced due to product combination incompatibility. If in doubt, contact Livewell Today Ltd.



Warning

- Modification of the InstaFold™ Scooter, its parts or features is not allowed without the permission of Livewell Today Ltd. — a hazard could be introduced.
- The scooter is electrically operated, so should not be used in oxygen-rich environments, in the presence of flammable gases, sources of heat or naked flames — risk of explosion / fire. Damaged or worn upholstery increases the risk of fire hazard and should be replaced immediately.
- Individuals unable to drive the scooter without assistance or supervision must not use the scooter without such supervision. Unsupervised use of the scooter must be avoided if there is any doubt about the ability of an individual to operate it safely.
- If children, adults with learning difficulties or pets pose a potential risk of tampering with the scooter, its suitability for use is to be considered during the initial user / product risk assessment.
- Only use freewheel (manual) mode to manually manoeuvre the InstaFold™ Scooter when unoccupied. Do not use freewheel mode on the scooter whilst occupied and / or on a slope. Always put the scooter in electric mode when freewheel manoeuvring is completed.

5. TRANSPORT & STORAGE

Environmental conditions for transport and storage:

Ambient temperature: -20°C to +45°C

Follow these conditions when transporting or storing the scooter:

- Store the scooter fully folded, on a flat and level floor (see section 9.2).
- The folding power switch should be turned off (power switch to 0, centre position).
- Always fully charge, then remove the battery prior to long-term storage to ensure maximum battery efficiency.
- The scooter should be stored in clean and dry conditions. Cover to protect from fluid ingress, dirt, dust etc.
- Scooters should not be stored on their side, on their backs, or stacked.
- When transporting scooters by vehicle, they should be securely stowed in the back of a van, truck, or boot of a car. Adjustable parts should be removed or properly secured during transport.
- Keep the instructions for use with the scooter or in a safe place.

Note: This vehicle is suitable for land and air transport, but contact your carrier in advance to determine their specific requirements. The lithium battery pack may require special packaging and storage provisions in line with IATA or UN Guidelines. To remove the battery, pull using the handle.

If your scooter is stored for a prolonged period, flat spots may develop in the wheels, causing an uneven sensation when driving. This should work itself out over time. Livewell Today Ltd. suggests placing a sturdy platform under the frame to lift the wheels off the ground and take weight off the wheels during storage. If you notice flat spots after continued use, replace the scooter wheels immediately.



Caution

- Always lift your scooter by the frame. Do not attempt to lift by any removable or non-load bearing parts (e.g. seat).
- Infrequently charged batteries, or batteries stored without a full charge are susceptible to permanent damage, causing unreliable performance from your scooter.
- Avoid placing the scooter in direct sunlight — this could damage the electrical system and / or cause label fading.
- Clean the scooter in line with section 10 prior to storage.



Warning

- Improper storage of your scooter may result in permanent damage to the frame and / or electronics.
- Do not sit on the scooter while in a moving vehicle.

6. SYMBOL DEFINITION

The following symbols are found on this scooter:

Symbol

Description



Warning
Beware of potential hazard



Caution
Beware of potential product damage



Refer to instructions for use - Recommended
Failure to read the instructions for use could introduce a hazard



Refer to instructions for use - Mandatory
Failure to read the instructions for use could introduce a hazard



Medical Device



Safe working load



Do not create a stack of more than two boxes



Fragile, handle with care



Use no hooks



This way up



This device must not be used as a seat in a motor vehicle.

Symbol	Description
	Serial number
	Product code
	Distributor code
	Quantity
	Authorised EU Representative
	UK Responsible Person
	Manufacturer
	Date of manufacture
	Importer
	Distributor
	W.E.E.E Label - Found on individual parts of electrical system (Waste Electrical and Electronic Equipment) Refer to section 14
	Keep away from rain
	Beware of trapping points

7. PARTS IDENTIFICATION



8. CHARGING & PREPARING FOR USE

8.1 Installation



Warning

- Before preparing the scooter, ensure these instructions have been read and fully understood.
- Prepare the scooter in a dry, indoor environment.
- Do not attempt to fold / unfold the scooter while in use.
- Only competent persons are to prepare the scooter for use. If in doubt, contact Livewell Today Ltd.
- Ensure a risk assessment in line with local health and safety policy is undertaken to ensure that staff are not put at risk when performing assembly activities.

Refer to the Quick Start Guide for installation instructions (see section 17).

8.2 Battery Charging



Warning

- Do not open the battery.
- Do not connect an extension cord to the battery charger.
- Keep metal objects away from the battery terminals; electric shock may occur.
- Ensure the charging cable is not under excessive tension to avoid cable damage — damaged cables can create an electrocution / fire risk.
- Ensure the battery is not exposed to direct sunlight or a secondary heat source — direct heating of the battery via an external source could pose a fire risk or cause an explosion.
- Do not drive the scooter while the charging cable is attached or connected.



Caution

- Only charge the InstaFold™ Scooter with the approved charger, using the charging port on the battery. Never charge the scooter using a different charger, and do not charge using the folding mechanism power port under the scooter. Use of the socket to supply power to other electrical equipment may damage the scooter's control system and EMC performance.
- Charge fully before each use.

The InstaFold™ Scooter's batteries should be fully charged for at least 8 hours before its initial use. This initial charge will allow the battery to perform at about 90% of its optimal performance. After the first few uses and charges of the battery, it should be operating at optimal performance and will extend the lifespan of the battery. Repeat this process when the battery is replaced.

Ensure the scooter is switched off (by removing the key) and is in 'Electric' mode prior to connecting the charger (see section 9.2).

The battery can be charged on-board (when the battery is installed on the scooter) or off-board (when the battery is removed). The only charging point which should be used is the socket located on top of the battery box.

Connect the 3-pin output of the battery charger into the socket on the battery, positioned underneath the seat of the scooter. Connect the outlet plug into a nearby standard wall socket.

The LED on the charger will appear blue while charging. When charging is complete, the LED will change to green, however it is recommended to continue charging for 2 hours on each charge to optimise battery performance. It is recommended to charge for 6-8 hours on each charge.

After charging is complete, remove the charger from the scooter and the plug from the wall socket. Store the charger in a safe location.

If you use your scooter on a daily basis, charge the batteries as soon as you are finished with the day's activities, and leave it on the charge until you are ready to use the following day.

8.3 Checking Before Use

It is important to check the functionality of the scooter before the initial use to ensure its safe operation.

- With the freewheel lever set to 'Manual', the scooter should move freely when pushed by hand. With the freewheel lever set to 'Electric', it should not be possible to move the scooter by hand.
- Gently pull on either of the throttle controls and ensure the scooter responds correctly.
- Turn the tiller console and ensure the wheels respond correctly.
- Release the throttle control after moving in any direction. The throttle control should immediately return to the neutral position and the scooter should come to a stop.

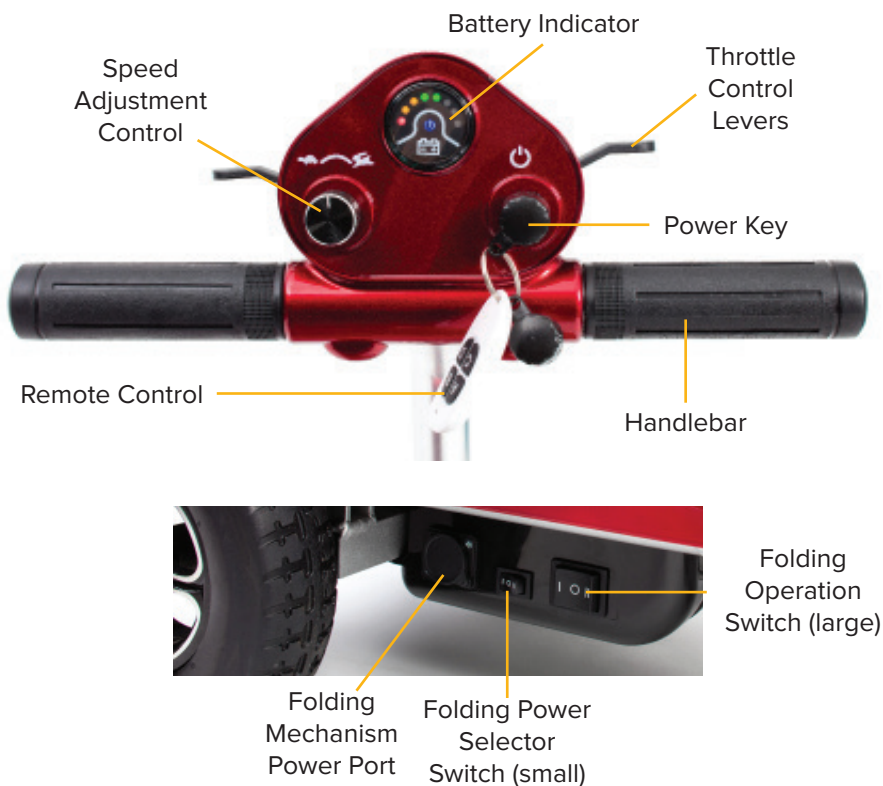
9. OPERATION OF THE INSTAFOLD™ SCOOTER

9.1 Operational Limits

Ambient temperature: 0°C to +40°C
Operating Humidity: 20% to 85% RH

9.2 Scooter Controls

Please refer to the diagram below to identify your scooter controls and their functions. Familiarise yourself with the terminology to better understand references throughout these instructions.



Caution

Make sure the scooter functions work correctly before operating, using the checklist in section 8.3 for guidance.

Power Key

Fully insert the provided power key to allow use of the scooter. The light on the battery gauge will illuminate to indicate the scooter power is on. To turn the power off, fully remove the key.

The scooter has a power saving mode which is triggered after 20 minutes of inactivity. The scooter will not respond to inputs when in power saving mode. To restart the scooter, fully remove the key and reinsert.



Warning

- Do not use the key switch to stop your scooter unless in an emergency situation.
- When at rest, power down your scooter to prevent unintended motion.

Throttle Control Levers

These levers control the forward and reverse speeds of the scooter. The further the lever is pulled from the neutral position, the greater the speed will be (up to the limit set by the speed adjustment control).

By pulling back on the right-hand lever, the scooter brakes will disengage and will begin to move forward. Pulling back on the left-hand lever will disengage the scooter brakes and the scooter will begin to move backwards.

Releasing either of the levers will reengage the brakes and stop the scooter.



Warning

If unintended motion occurs with the scooter, release the throttle lever immediately. The scooter will automatically stop. If the fault occurs on the throttle control, remove the key from the scooter.

Speed Adjustment Control

This control limits the maximum speed of the scooter. At the maximum setting, the forward top speed is 6 kph (4 mph) and the reverse top speed is 3 kph (2 mph).

Battery Indicator

This control limits the maximum speed of the scooter. At the maximum setting, the forward top speed is 6 kph and the reverse top speed is 3 kph.

When the InstaFold™ Scooter is powered on, the battery indicator will show the charge remaining in the battery.

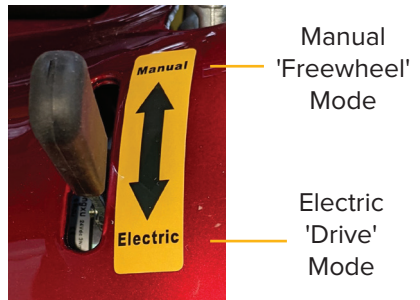
Green: The battery is fully charged

Yellow: The battery is getting low and requires charging

Red: The battery is empty and requires immediate charging.

Freewheel Lever

The lever located on the right-hand rear side of the scooter is used to engage the scooter motors to the wheels. When the lever is pushed backwards, the scooter is in drive mode. The controls will operate the scooter and the brakes will be engaged. The scooter cannot be moved by hand in this mode.



When the lever is pushed forward, the scooter is in freewheel mode. The scooter motors and brakes are disengaged, and the scooter is free to move by hand.



Warning

Never sit on your scooter when it is in freewheel mode and never use freewheel mode when the scooter is on an incline. The scooter brakes are disengaged and will be free to move. Failure to do so may cause personal injury.

Additional Power Switch

Located on the right-hand rear underside of the scooter is the folding mechanism power port and a pair of switches. The central small switch is used to control the power for the scooter's folding mechanism.

0 (centre position) = Power off. This mode will prevent the scooter from folding or unfolding. It is recommended to use this setting when the scooter is idle for an extended period of time or during storage to prevent use of the battery.

I (left position) = Battery power. The scooter will fold and unfold using battery power.

II (right position) = Charger power. This mode can be used to fold or unfold using the charger. The charger needs plugging into the socket next to the switch. Use this option when the battery is flat or not installed.



Ensure the charger is unplugged before driving the scooter.

Warning

Additional Folding Switch

An additional large folding switch is located to the right of the power switch in the event the remote is not available. Pressing the switch on the II side will begin folding. Pressing the switch on the I side will begin unfolding.

If the scooter cannot be folded or unfolded due to the battery level being too low or if the battery has been removed, connect the battery charger to the power socket and move the power switch to position II. The large folding switch can then be used for folding and unfolding.

Remote Control

The InstaFold™ Scooter is provided with a 4-button remote for folding and unfolding the scooter. The additional buttons have been provided to reduce the risk of accidental engagement of the folding mechanism.

To unfold, press , then , then press and hold  until motion has finished.

To fold, press , then , then press and hold  until motion has finished.



To unfold the scooter:



To fold the scooter:



9.3 Driving the Scooter

You must exercise awareness, caution, care, and common sense when operating your scooter. Always keep in mind your own limitations and substance use.

Users may encounter difficult manoeuvring situations such as narrow doorways, travelling up and down ramps, cornering, and travelling on uneven terrain. Be sure to lower the speed, take your time, and carefully manoeuvre the scooter.



Warning

- Never use your scooter while tired, smoking, under the influence of alcohol or other mind-altering substances. Be aware of precautions, warnings, and safety issues when taking prescribed or over-the-counter drugs before driving.
- If there is a history of active seizures in the last 6 months, clearance should be obtained from a neurologist that the patient's seizures do not prohibit safe use of a motorised device.
- When operating the scooter, the occupant is expected to be positioned appropriately in the seat, with limbs clear of moving parts to prevent entrapment. Never reach, lean or bend when driving the scooter.
- Always make sure the power is off before getting on and off the scooter.
- Carers should keep clear once the scooter is powered on. Do not operate the controls while anyone is entering or leaving the scooter – a hazard may be introduced.
- Do not let children play near or operate the scooter.
- Keep your feet on the scooter at all times during operation. However, do not stand with your full weight directly on the scooter – risk of tipping or personal injury.
- Keep your hands and feet away from moving parts while driving. Be aware of loose-fitting clothes that can become caught in the drive wheels.
- Always reduce your speed and maintain a stable centre of gravity when turning corners.



Caution

Always check the InstaFold™ Scooter is free of obstructions before use.

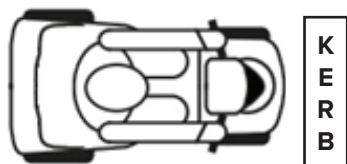
9.4 Steps, Kerbs & Fixed Obstacles

Use extreme caution when operating your scooter near kerbs, porches, stairs, escalators, drop-offs, unprotected ledges, and raised areas. Approach slowly, and make sure the front of the scooter is perpendicular to the obstacle.

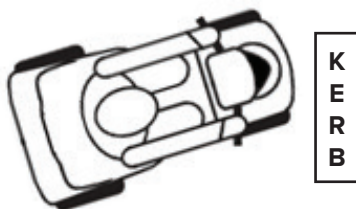
To manoeuvre up a fixed obstacle – Increase the forward speed until the scooter has cleared the obstacle, and then you may reduce the speed or return the joystick to neutral.

To manoeuvre down a fixed obstacle – Reduce the forward speed just before the front wheels come in contact with the obstacle and remain at the reduced speed until scooter has cleared the obstacle, then you may increase the forward speed.

Correct Approach:



Incorrect Approach:



Warning

- Never attempt to navigate your scooter over a kerb or other fixed obstacle taller than the maximum ground clearance. Refer to section 14 for this information.
- Never attempt to navigate your scooter backwards over an obstacle. Make sure that there are no steps, kerbs or other obstacles behind you while reversing – tipping / falling risk.
- Never attempt to operate your scooter on steps or escalators.

9.5 Inclines

Use caution when approaching inclines or declines. If necessary, lower the speed before travelling on a slope.

When travelling up an incline try to keep the scooter moving forward. If you must come to a stop, use caution and slowly accelerate the scooter forward. When travelling down an incline, lower the speed on your scooter to the slowest setting, and proceed cautiously.

If the scooter is travelling down the incline faster than you expected, slowly return the throttle lever to neutral to come to a stop, then slightly pull the throttle lever forward again to continue safely down the incline.



Warning

- Drive your scooter straight up or down an incline, never backwards. Erratic movements, or back and forth patterns may increase the chance of tipping.
- Be careful when driving on inclines. Inclines vary and doing so may decrease stability.
- Do not, under any circumstances, travel on a slope greater than the maximum stability angle for this scooter. Refer to section 14 for this information. Exceeding the stability angle may cause unstable conditions.

9.6 Outdoor Operation & Inclement Weather Precautions

Exposure to inclement weather should always be avoided. Monitor weather forecasts before starting a journey to reduce risks. If you find yourself caught in inclement weather while operating your scooter, proceed to the closest shelter immediately. Completely dry your scooter before operating, charging, or storing.



Warning

- Do not take your scooter on roads or highways.
- Be cautious when driving your scooter in busy areas, such as shopping malls.
- If you get caught outside in the rain, seek shelter immediately and dry the scooter with a cloth.
- Do not drive your scooter at night without proper lighting.
- Avoid exposure to moisture, standing water, rain, snow, ice or salt when possible. Operating in rain, snow, salt, mist and on icy or slippery surfaces may have an adverse effect on the electrical system.
- At extreme temperatures, the batteries may freeze, and your scooter may not be able to operate. In extreme high temperatures, it may operate at slower speeds due to a safety feature of the controller that prevents damage to the motors and other electrical components. Operational limits stated in section 9.1 must be observed.



Caution

If you are unsure of a surface, such as gravel, it is recommended to avoid it and locate an alternative route.

9.7 After Use Instructions

Remove the key and turn the power switch to '0' after use of the scooter.

Store the scooter in a location that cannot be interfered with by children, meets the storage conditions in section 5 and is free from excess moisture.

Clean the scooter with a soft cloth and ensure it is dry (see section 10).

10. CLEANING



Warning

- Never use direct contact with water to clean the scooter. This could cause damage to the electrical components and put the user at risk. Only a damp cloth should be used.
- Always disconnect the InstaFold™ Scooter from the mains supply prior to cleaning.
- Never use any neat bleach or similar chemicals on the seat or armrests, as this may damage various materials.
- PPE must be worn during manual decontamination to prevent the risk of infection.
- Deviating from the specified cleaning instructions could cause a biological hazard, especially in multi-user environments, and adversely affect the life and efficiency of the product.



Caution

Regular cleaning can help prolong the lifespan of the scooter.

The surface of the scooter frame has been treated with a protective coating to allow for easy removal of dirt. Use a damp cloth with a mild soap or detergent to clean the frame, and then dry thoroughly. A light coat of car wax can be used on the painted surfaces to retain the high-gloss appearance.

11. MAINTENANCE & SERVICING



Warning

- Always disconnect the scooter from the main power supply and remove the battery prior to performing any maintenance procedures (where viable).
- Never attempt to deconstruct the enclosures, re-wire any components or replace internal battery components. Modification of the scooter is not allowed without the permission of the manufacturer and electrical system components are only to be replaced by authorised service personnel.
- No maintenance or servicing should be conducted while the device is in use – risk of electric shock, entrapment, loose parts, etc. If not possible due to the occupant's mobility, a risk assessment should be carried out, and if deemed safe to proceed, care should be taken to avoid contact with the occupant when working on electrical items.
- Failure to carry out the following checks at the stated frequencies could negatively influence the essential performance of the scooter and as a result put individuals at risk.
- Allow all components to cool before performing maintenance. Parts of the motor system can generate heat while driving.



Caution

All maintenance should be conducted by a competent person. Disassembling the controller, motor, or charger by anyone other than an approved service engineer is prohibited and voids any applicable warranty. For any maintenance concerns, contact Livewell Today Ltd.

11.1 General Guidelines

Routine maintenance is required to ensure the maximum use of your scooter. While some of the maintenance can be done by yourself, you may need assistance from an authorised service engineer. If you have any doubts, contact Livewell Today Ltd.

If there are any signs of damage, or the scooter is not performing as it should, withdraw it from service until the scooter has been repaired and is fit for use.

Preventative maintenance is key to keeping the InstaFold™ Scooter in prime operating condition. Follow the Maintenance Schedule at the end of this manual to periodically inspect the InstaFold™ Scooter for serviceable items.

- Avoid knocking or abuse to the control unit
- Avoid prolonged exposure to extreme heat or cold
- Keep the scooter clean and free from moisture
- Never use a conditioner on the tread of the wheels
- Check for the presence of flat spots on the tyres
- Check all electrical connections, ensuring they are fastened and not corroded
- Check the frame and all components for loose fasteners and tighten where appropriate

The following conditions may indicate a serious problem with your scooter. Contact Livewell Today Ltd. if one of the following conditions occurs:

- Motor or gearbox noise
- Frayed electrical cables
- Cracked or broken connections
- Uneven wear on the tyres
- Veering to one side when steering straight
- Bent or broken wheel assemblies
- Will not power on
- Loose seat or seat components

All wheel bearings have been lubricated and sealed. They should not require subsequent lubrication during maintenance.

If in doubt about the correct replacement of a component, contact Livewell Today Ltd.

11.2 Fault Resolution

Minor faults with the InstaFold™ Scooter can be resolved using the steps below:

- Switch off scooter by removing the power key.
- Check scooter freewheel lever is in 'Electric' mode.
- Check the charger is not plugged into the socket on the battery pack or on the scooter.
- Ensure the throttle lever is released.
- Switch the scooter back on with the power key and wait 5 seconds before trying the throttle lever.

If this does not resolve the issue, recharge the battery and repeat the above procedure. If the fault is still not resolved, do not use the scooter, turn off the power and contact Livewell Today Ltd.

11.3 Repair

Contact your provider to discuss the replacement of components on the scooter. Some spare parts may be replaced by the user under instruction from service personnel, however other components will require installation by a service engineer.

12. DISPOSAL OF PARTS

When the scooter, the electrical system or any associated packaging and accessories have come to the end of their useful life, follow W.E.E.E. (Waste Electrical and Electronic Equipment) policies, local and national regulations for recycling and disposal.

Individual parts can be separated and disposed according to the type of material. The electrical components of the scooter should not be disposed in municipal waste. Some of these electrical components could be harmful to the environment and where viable, can be recovered and reused / recycled.

When the scooter is unpacked for the first time, the cardboard box, and plastic packaging used can be recycled at recycling centres that offer suitable cardboard and polymer recycling programmes respectively.

For further information about disposal, contact your local waste agency, recycling centre, or provider. If in doubt, contact Livewell Today Ltd.



Warning

The InstaFold™ Scooter and any associated parts are to be decontaminated before disposal to avoid the risk of cross-contamination.

13. ELECTROMAGNETIC COMPATIBILITY (EMC)

Electromagnetic interference (EMI) tests have shown to produce adverse effects on the performance and control of electrically powered mobility devices. EMI can be produced from different sources, such as cellular phones, amateur radio transmitters (HAM), microwave signals and emergency vehicle transceivers. The EMI produced from hand-held radios are of special concern.

The EMI waves can cause unintentional movement of the scooter, or damage to the controller. Every electrically powered mobility device has a resistance to EMI. The higher the resistance level the greater the protection. The intensity of the interference can be measured in volts per meter, V/m.

If the scooter or any alternative equipment is found to be operating abnormally, turn off the piece of equipment that is believed to be causing the interference (if possible, as soon as it is safe) to identify the source of the RF energy. Once identified, mitigation measures are to be taken, such as the separation distances being increased and / or the device(s) being re-orientated. If the scooter continues to operate abnormally, turn off at the mains supply and contact Livewell Today Ltd.

The warnings listed below are recommended to prevent possible interference with the control system of your scooter. Your scooter, with no modifications, has an immunity level of 20 V/m. For specific emissions and immunity information relating to the scooter, contact Livewell Today Ltd. Report EMI incidents to Livewell Today Ltd. using the details provided in section 2.



Warning

- Do not operate hand-held transceivers or turn on personal communication devices while the scooter is powered on. Avoid use adjacent to or stacked with other equipment where possible. If adjacent use is necessary, the scooter should be observed to verify normal electrical operation in the configuration in which it is to be used.
- Use of accessories and cables other than those specified or provided by Livewell Today Ltd. could result in increased electromagnetic emissions or decreased electromagnetic immunity of the scooter and result in improper operation or driving performance.
- Portable RF communications should be used no closer than 30 cm to any part of the scooter (including its cables), otherwise a degradation in performance could result.
- Avoid use around radio transmission systems, such as radio or television stations.

14. SPECIFICATION

Product name: InstaFold™ Scooter
Model Numbers: IFSBLK-1 (Black) IFSRED-1 (Red)

Top Speed* ≤3.7 mph (6 kph)
Maximum Range* >9.9 miles (16 km)
Braking Distance (Level Road) ≤1.5 m (4' 11")
Rated Slope 6°
Maximum Stability Angle 9° (static) 6° (dynamic)
Ground Clearance 4 cm (1.6")
Minimum Turning Radius 130 cm (51.2")
Braking Distance <150 cm (59")

Scooter Dimensions:

Unfolded (L × W × H) (cm / in) 95 × 46 × 96 cm / 37.4" × 18.1" × 37.8"
Folded (L × W × H) (cm / in) 87 × 46 × 40 cm / 34.3" × 18.1" × 15.7"

Platform Height 14 cm (5.5")
Seat Height from Footrest 35 cm (13.8")
Seat Width × Depth 36 cm (14.2") × 44 cm (17.3")
Backrest Width × Height 34 cm (13.4") × 26 cm (10.2")
Tiller Handle Width 34.5 cm (13.6")
Width of Front Wheels 41.2 cm (16.2")

Wheels:

Front Wheels 17.5 × 5 cm (6.9" × 2")
Rear Wheels 20 × 6 cm (7.9" × 2.4")
Wheel Type Solid, PU

Maximum user weight: 120 kg (18.9 stone)

Product weight: 23.6 kg (52 lb)

Battery weight: 1.9 kg (4.2 lb)

Motor Type: 24 V / 150 W

Battery Supplied: 24 V, 10 Ah, Lithium

The battery charger is considered a detachable part of the scooter equipment.

Battery Size: 21.8 × 16.6 × 5.9 cm (8.6" × 6.5" × 2.3")

Max Controller Output: 45 A

Max Charger Output: 2 A

Application environment: See section 3.1

Liquid ingress protection: IPX4 – Protection from water splashes

* The driving distance is based on a 100 kg user weight and will be reduced if used frequently on slopes, rough ground or to climb kerbs. Speed and range may also vary depending upon user weight, battery charge and condition, incline, weather conditions and driving behaviour.

15. WARRANTY

Livewell Today Ltd. guarantees this product is free from defects in material and workmanship under normal use for 2 years (1 year for batteries and tyres, 1 further year for other parts only) from the date of purchase from Livewell Today Ltd. and its subsidiary companies or its authorised dealers. All implied warranties, including but not limited to those implied warranties of fitness and merchantability, are limited in the total duration of 2 years from date of purchase.

LIVEWELL TODAY LTD. MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. IN NO EVENT WILL LIVEWELL TODAY LTD. BE LIABLE FOR PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES, OR FOR AN AMOUNT IN EXCESS OF THE PURCHASE PRICE OF THE DEFECTIVE LIVEWELL TODAY LTD. PRODUCT OR PRODUCTS.

Proof of purchase must be presented with any claim. Except as provided herein, this warranty will not apply to any Livewell Today Ltd. products that have been (a) damaged by lightning, water, or power surges, (b) neglected, altered, abused, or used for a purpose other than the purpose for which they were designed, (c) repaired by you or any other party without Livewell Today Ltd. prior written authorisation, (d) used in conjunction with a third party product or products not approved in advance by Livewell Today Ltd., (e) damaged or failed by or attributes to acts of God, (f) damaged, caused by failure to follow instructions, or (g) otherwise used in a manner inconsistent with any instructions provided by Livewell Today Ltd. The warranty explicitly exempts consumable items.

This warranty contains the entire agreement between you and Livewell Today Ltd. with respect to any warranty matters, and supersedes any and all other written or oral statements, representations or agreements relating to the subject matter of this warranty.

In the event of a product defect during the warranty period you should contact your supplier, whether it be Livewell Today Ltd., its subsidiary companies, authorised dealers or international distributors who will at their option unless otherwise provided by law; a) correct the defect by product repair within the terms of the warranty b) replace the product with one of the same or similar design or c) refund the purchase price. All replaced parts and products on which a refund is made become the property of Livewell Today Ltd. Repaired or replaced parts and products are warranted for the remainder of the original warranty period. You will be charged for repair or replacement of the product made after the expiration of the warranty period.

This limited 2-year warranty gives you specific legal rights and you may also have other rights.

Livewell Today Ltd. cannot be held responsible for any injury or incident which relates to the use of this scooter in conjunction with accessories manufactured by companies other than Livewell Today Ltd.

Livewell Today Ltd. has a policy of continual product improvement and reserves the right to amend specifications covered in this document.

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16. MAINTENANCE SCHEDULE

Inspect your scooter routinely for service issue or wearable items.

Inspection	AT ANY TIME	WEEKLY	MONTHLY	SIX MONTHLY
All Parts			✓	
Turning, Driving, Preset and Disassembly etc.		✓		
Brake system	✓			
Connections		✓		
Battery Condition	✓			
Wheel Condition			✓	
Motors				✓
General Device Inspection		✓		
Cleaning	✓			

SUGGESTION – Once a year, take your scooter to a Drive DeVilbiss Healthcare Ltd. service engineer for inspection and maintenance who are authorised on behalf of Livewell Today Ltd.

17. QUICK START GUIDE

1. Unpack scooter.
2. Ensure small switch located by the right hand side rear wheel is set to 'II'.



3. Plug the charger into the mains and then plug the 3-pin XLR into the port by the switch.



4. Unfold the scooter by pressing the large switch on the side marked 'I'. Keep holding button until the scooter is fully folded out and stops.



5. Set small switch to 'I' to allow folding using battery.



6. Install battery in remote fob (CR2032).

Open up the battery compartment. Insert the CR2032 battery and then press together the plastic housing to lock.



7. Remove the foam from underneath the battery, rotate the battery 180° and place into the battery well. Position the rubber footwell mat.



8. Flip up backrest.



9. Adjust tiller height. To adjust, pull out the lever (as shown) and slide the tiller to the required height, then push back the lever to lock in position.



10. Put the Freewheel lever into "Electric" model.



11. Charge before use. The battery can be charged when installed or removed from the scooter. Ensure the charger is removed before operation.



12. Insert key and begin operation. Fully read the instructions for use supplied before using.





CONTACT INFORMATION



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Drive DeVilbiss Healthcare Ltd. provide these instructions for use.



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